

## Essential Reference Paper 'E'

### RESIDENTS REPRESENTATION 1

To Whom It May Concern

I have lived at the above address for the last two years and have tolerated the loud music and the raucous, screaming, rowdy, crowd noise emanating from the smoking patio area.

Since the installation of the new sound system the louder, deeper baseline music is intolerable as is the crowd noise in the smoking area which continues after the music has stopped playing, which is usually well after 2am. The crowd noise consists of screaming, singing, and constant shouting.

I have also witnessed the smoking of Class B drugs (unable to film footage as REDACTED)

From my own personal experience of Incident 892 dated 24/2/18 one of the doorman, REDACTED physically pushed me away from entering Deco stating I was trespassing - and then a patron snatched my phone from me twice (I was trying to film/record loud volume of music) verbally and physically threatening me whereupon REDACTED the doormen allowed the patron to enter Deco's premises. I rang 999 and whilst I was waiting for the police to arrive I witnessed the doormen requesting ID from males but never requesting proof of ID from any female. I waited for approximately half an hour.

The loud music and crowd noise into the early hours of the morning not only affect my lack of sleep but also my voluntary weekend telephone 'Help Line' work.

Yours Faithfully

### RESIDENTS REPRESENTATION 2

Dear Mr Rawlings

I am reaffirming my Statutory Nuisance Diary. Since the refurbishment of the Deco Lounge Bar the volume of both the music and the Smoking area has got much louder.

I have heard screaming, arguing and shouting at an intolerable level after the music has finished. This is happening on a regular basis and is very disturbing and of course this affects sleep and it also limits my family and friends staying.

Yours

#### POLICE REPRESENTATION

Good Evening,

In reference to the review application submitted by residents in relation to Deco, Hertford. Hertfordshire Constabulary support the review based on crime and disorder, public nuisance and public safety concerns.

This is following a recent incident on the 2nd April whereby a GBH occurred within the premises. There are concerns in relation to how the incident was dealt with by the premise which have not yet been resolved.

Full objection to follow,

Many thanks,

PS 2182 RAMIREZ-SCOTT

Community Safety Unit East Herts and Broxbourne

#### ENVIRONMENTAL HEALTH REPRESENTATION

Dear Sir/Madam,

Following noise complaints from residents the Environmental Health department as a responsible authority will like to put in an objection to ensure that the issues relating to public nuisance is addressed.

1: limit the number of patrons using the outside courtyard to 15 at any one time after 11.30pm on any night

2: Music is only allowed in the basement club and non-regulated background music on the ground floor and first floor VIP area

Many Thanks

Mrs Alimat Adenekan

Senior Environmental Health Officer-Commercial

Housing & Health Service